

Crystal Canine LLC – Terms and Conditions

1. Services Provided

The Trainer agrees to provide professional dog training services, which may include sessions at the Client's property or another mutually agreed-upon location.

The Trainer reserves the right to refuse service if the dog poses a danger to the Trainer or other animals, is not properly vaccinated, or at the Trainer's sole discretion.

The number of sessions required will be determined by the Trainer and agreed upon by both the Trainer and the Client prior to the commencement of any sessions.

If the same behavioral issues recur within one (1) year of the completion of the original training program, the Client may be eligible for additional training sessions for the same issue(s), at the Trainer's discretion. Eligibility for re-training will be assessed on a case-by-case basis and may require proof of consistent implementation of the previously provided training methods.

2. Acknowledgment of Limitations

The Client acknowledges that Crystal Canine LLC has not made any representations, promises, guarantees, or warranties regarding the Dog's ability to be trained, the elimination of aggressive or dangerous behavior, or the permanence of any training results. The Client understands and accepts that the Dog may still bite, be dangerous or vicious in the future, or exhibit other behavioral issues despite training.

The Client further acknowledges that training outcomes are not guaranteed, as each dog is unique in terms of ability, breeding, and temperament, and that behavior modification may vary in effectiveness and duration.

3. Client Responsibilities and Liability

The Client agrees to actively participate in the training process and to follow all instructions and guidelines provided by the Trainer, including training techniques, behavioral exercises, and homework assignments.

The Client acknowledges that the success of the training depends on their commitment to consistent implementation of the prescribed training plan. Failure to comply with the Trainer's instructions may hinder the effectiveness of the program, and Crystal Canine LLC cannot be held responsible for lack of progress due to non-compliance.

The Client further acknowledges and agrees that Crystal Canine LLC, its trainers, and employees are not liable for any accidents, injuries, or damages that may occur during or after the training sessions, whether to the Client, the Dog, or any third party. This includes, but is not limited to, injuries to the Dog, the Client, other persons, animals, or damage to property, as well as any resulting veterinary or medical expenses.

The Client assumes full responsibility for the Dog's actions and agrees to indemnify and hold harmless Crystal Canine LLC from any claims, costs, or liabilities resulting from the Dog's behavior.

4. Photo and Video Release

The Client grants Crystal Canine LLC permission to photograph and/or record video of the Dog and/or the Client during training sessions. These materials may be used for promotional purposes including, but not limited to, social media, the company website, digital and print advertising, and educational content.

The Client understands they will not receive compensation for the use of these materials and waives any right to inspect or approve the final product. If the Client does not consent to media use, they must notify the Trainer in writing before the first session.

5. Payment and Cancellation Policy

A non-refundable deposit of \$50 is required at the time of scheduling. This deposit is applied toward the total cost of training.

Full payment is due 24 hours before the first scheduled training session.

Accepted payment methods: CashApp, PayPal, Credit/Debit Card, and Zelle. **Checks are not accepted.**

Cancellations made at least 24 hours before the initial session will incur a \$50 cancellation fee. Cancellations made after training has begun will result in no refund.

By scheduling a session, the Client acknowledges and agrees to these payment and cancellation terms.

6. Complaints

All complaints or concerns should be directed to the Trainer. Crystal Canine LLC values feedback and views complaints as opportunities for improvement.

7. Governing Law

These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the State of **Colorado**, without regard to conflict of law principles.

8. Severability

If any part of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

9. Entire Agreement

These Terms and Conditions constitute the entire agreement between the Client and Crystal Canine LLC and supersede all prior agreements, whether written or oral.

Digital Agreement

By checking the box during booking, the Client acknowledges that they have read, understood, and agreed to be bound by these Terms and Conditions